

PACE LIHEAP Application Instructions

What is LIHEAP?

LIHEAP stands for the Low Income Home Energy Assistance Program.

It is a federally-funded program that helps low-income people pay the cost of heating and cooling their homes.

LIHEAP can offer a **one-time payment** to help you:

- Pay your heating or cooling bills, even if you use wood, propane, or oil.
- In an emergency or energy crisis, such as a utility disconnection.

LIHEAP can also provide in-home **weatherization services** for:

- Improved energy efficiency, and Health and Safety

PACE administers LIHEAP locally, providing energy assistance to eligible households.

How to Apply Online:

You can now apply for LIHEAP online! PACE is accepting **10** online applications daily.

Scan the QR code or click the following link to apply: <https://www.caliheapapply.com/>



Application Steps

- 1) Create an account
- 2) Must have email address associated (all communication will be sent to email)
- 3) All documents must be uploaded clearly
- 4) Check status online—applications take up to 5 months to process.

How to Apply By Mail or In Person:

Application Steps

1. Print and fill out the application form. Applications are linked below, available on our website, or can be picked up in person at our office.
 - [LIHEAP Application – English](#)
 - [LIHEAP Application - Spanish](#)
2. Include *all* required application documents—incomplete applications will not be processed. Do not submit original documents, only **copies**. Required documents include:
 - Photo ID
 - Current Electric and Gas Bill complete with all pages and meter readings for at least 22 service days.
 - Proof of Current Monthly Household Income for everyone in the household for the last 30 days
 - Current Rent Receipt or Mortgage Statement
 - Additional documents may be requested
3. Drop off or mail in your completed application to our office address below:

PACE Energy

1055 Wilshire Blvd, Suite 900E, Los Angeles, CA 90017

Office Hours

*Open to the public **Monday to Tuesday, 8:00 AM - 12:00 PM.***

*Limited to the first **25** applicants each day.*

A drop box is available to submit applications before or after opening hours.