

City of LA Economic Resources & Social Services

City of LA

Business Assistance

Any of the 10 [BusinessSource Centers \(BSCs\)](#) spread across the City of Los Angeles can provide free one-on-one consultation, business and employment support, and assistance with applying for forthcoming microenterprise grants and microloans.

To find a complete list of BusinessSource Centers, use this [Interactive Map](#).

[Los Angeles Regional Small Business Legal Aid Program](#) provides free legal services to qualified small businesses on a number of legal issues such as review of commercial leases, assistance in communicating with landlords, reviewing insurance policies, navigating insurance claims, among other services. Contact Bet Tzedek to get these FREE legal assistance services. For more information, visit lalegalhelp.org or call 1-866-375-9511.



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Employment Assistance at WorkSource Centers and America's Job Centers

- **Subsidies to Train New Hires** Pays for the training of a qualified pool of employees with up to 90% of initial wages able to be subsidized. This program is called, "On-the-Job Training."
- **Subsidies to Train Existing Workers** Through the incumbent worker training program, the AJCCs can subsidize costs needed to train and up-skill existing, full-time employees.
- **Subsidies to Develop New Training Programs** This provides training in new production technology, service procedures or green technology that requires upskilling and retraining of employees.
- **Subsidies for Hiring Youth Workers (Youth@Work)** If you hire qualifying youth ages 14-24 for temporary work, this program can subsidize 100% of their wages. Each youth is expected to work 100 hours at no cost.
- **Tax Credits for Hiring Disadvantaged Workers** Tax credits range from \$1,200 to \$9,600 for employers participating in the Work Opportunity Tax Credit (WOTC) who hire and employ members of traditionally disadvantaged groups.



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Rapid Response and Layoff Aversion Services

Rapid Response (RR) activities are designed to respond to layoffs by coordinating services to provide immediate assistance to employers and affected workers. RR activities include, but are not limited to, the provision of information and access to unemployment compensation benefits, continued health care, employment and training services (including those provided by the WorkSource and BusinessSource systems), emergency services, and other significant services.

- [Layoff Aversion Support](#) - The Economic Development Corporation of Los Angeles (LAEDC) offers no-cost consulting services to help businesses overcome challenges and find alternatives to layoffs.
- [Job Loss Assistance](#) - schedule an orientation to learn of the resources available to individuals who lost or will be losing their job due to no fault of their own.
 - Dennis Parks - Dennis.Parks@lacity.org (English)
 - Itzel Sanchez-Morales - Itzel.sanchez@lacity.org (Spanish)

Additional business resources offered by the Economic and Workforce Development Department:

- [Business Response Unit](#) one-stop shop for business assistance - businesses in the City of Los Angeles can submit any question and receive specialized help.
 - Phone: 213-744-7150
 - Email: labusinessresponse@lacity.org
- [Business Credit and Debt Counseling](#) to help business owners counter negative financial impacts, recover, and strengthen their financial health.
- [Small Business Loan](#) customized loans offer fair and flexible terms and can be used for a wide variety of business needs, including equipment purchases, working capital, and acquisitions.

Workforce Assistance

There are 14 [WorkSource Centers \(WSCs\)](#) and 3 WorkSource Portals located throughout the City of Los Angeles that act as a personal employment agency to businesses. They offer free broad support to business owners and entrepreneurs looking to hire and train workers.

To find a complete list of WorkSource Centers, use this [Interactive Map](#).

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Additional resources offered by WorkSource Centers:

- **Employment, Employer & Entrepreneurial Support** includes job training, customized job matching via CalJOBS, Employment referrals, and customized recruitment services
- **LA City Careers** The City of Los Angeles employs a diverse workforce of more than 50,000 people across 44 unique departments from the Airports to the Zoo.

Youth Assistance

The City of Los Angeles has 14 **YouthSource Centers (YSC)** located throughout the region that provide young Angelenos ages 14-24 the support and resources they need to succeed in life through access to education, paid work experience, and occupational skills training.

To find a complete list of YouthSource Centers, use this [Interactive Map](#).

FamilySource Centers

FamilySource Centers (FSC) are a one-stop shop in your neighborhood for social, educational, work, and family support services. With **19 locations** established in the City of Los Angeles, we can help you find the resources to increase your family income, establish financial security, and build academic success.

Please click this [Interactive Map](#) for the list of FamilySource Centers.

Additional City Services

- **MyLA 311** is your connection to city services and information; use it to report fallen trees, request cleanups, etc. MyLA 311 can be accessed by:
 - Dialing 311 or (213) 473-3231
 - Submitting requests online 24/7 at <https://myla311.lacity.org>
 - Downloading the MyLA311 App
- **Emergency Management Department (EMD)** plans for, responds to & recovers from complex events & disasters that impact the communities of Los Angeles. For wildfire updates, please visit <https://emergency.lacity.gov/updates>.

County of LA

Business

- [Office of Small Business \(OSB\)](#) The Office of Small Business offers one-on-one business workshops and counseling to start-ups, referrals for legal assistance and financing, contracting certifications, and government contracting technical assistance through the [APEX Accelerator](#). Call (844) 532-4900
- [Small Business Development Centers \(SBDC\)](#) throughout the region provide free business consulting and training services in all areas of operations and management, marketing, financing, and business planning

Workforce

- [America's Job Centers of California \(AJCC\)](#) For workers, these centers offer job preparation, job connections, paid work experiences, and supportive services; and for businesses, they offer recruitment and training, layoff aversion, payroll subsidies/hiring incentives, and more.
- [LA County Library Tools for Job Seekers](#) You can take online classes, watch career-related videos, explore the Work Ready book collection, research business information, find links to popular job boards, and much more.
- [LAEDC Business Assistance Program](#) offers free consulting services to help businesses overcome challenges and find alternatives to layoffs. Administered by the Los Angeles Economic Development Corporation (LAEDC).

General Assistance

For individuals and families in need of services, The Department of Public Social Services (DPSS) offers vast array of programs and services that can help alleviate hardship. Please note these programs have income restrictions. Apply for benefits at <https://dpss.lacounty.gov/en.html> or by calling the customer service center at (866)613-3777.

- California Work Opportunity and Responsibility to Kids(CalWORKs) Cash assistance to families with children and pregnant women in the last 120 days of pregnancy, who have little or no assets or income.
- e-BenefitsCalifornia connects people with services in their county, such as Medi-Cal, CalFresh, and California Opportunity and Responsibility to Kids(CalWORKs).

Financial and Credit Management Counseling

- Resources to help with your taxes, banking, budgeting, and other financial needs. [Financial Empowerment – Consumer & Business \(lacounty.gov\)](#)
- [Clear Point Credit Counseling](#) Solutions non-profit organization offering credit counseling

State of California

Business Assistance

- The California Office of Small Business Advocate (CalOSBA) lists financing incentives, including incentives by industry [here](#), and current grant opportunities [here](#).
- [California Innovation Hubs bridge](#) the connection to local networks and communities and increase access to critical advising and training services.
 - Some of the services available may include:
 - Identification of market and project opportunities through leveraging local networks
 - Industry-specific workshops on business and innovation development
 - Product development and testing resources
 - Access to funding opportunities and grant writing connections
 - Workforce skill development programs
 - Direct advising and mentorships with industry experts.
- [California State Treasurer's Office CA Capital Access Program \(calCAP\)](#) is a loan loss reserve program which may provide up to 10% coverage on losses as a result of certain loan defaults. To find a participating lender, visit <https://www.treasurer.ca.gov/cpcf/calcap/sb/institutions.pdf>. Send completed Applications calcap@treasurer.gov or call (916) 653-2995
- [Community Development Financial Institutions \(CDFIs\)](#) provide financial solutions for residents and small business owners, including small business loans, equity investments, personal financial services, and education and financial literacy.
- [Local Initiatives Support Corporation \(LISC\)](#) offers Working Capital loans from \$100,000 to \$500,000 for commercial and small businesses, as well as other loan products.
- [California Infrastructure and Economic Development Bank \(IBANK\)](#)
 - IBank offers loan programs for businesses affected by disasters in California. IBank, a unit within California Governor's Office of Business and Economic Development (GO-Biz), offers loan programs for businesses from one to 750 employees (small businesses).
 - [Disaster Relief Loan Guarantee Program \(DRLGP\)](#): IBank will issue loan guarantees up to 95% of the loan thru its partner Financial Development Corporation to help small business borrowers who were impacted by disaster who need term loans or lines of credit for working capital.
 - [Jump Start Loan Program](#): IBank is offering loans from \$500 to \$10,000 to low-wealthy entrepreneurs in the declared disaster and emergency areas through this program.

Federal Programs

Business Assistance

- Small Business Development Centers provide no-cost, one-on-one consulting and low-cost training services and programs to small businesses and entrepreneurs. Small business center counselors can help identify any relevant privately funded grants for a specific city or county, as well as low-interest business loans, other local lending institutions, and state-backed loan guarantee programs.
 - **Los Angeles Locations:**
 - **Los Angeles Regional SBDC Network-Lead Center hosted by Long Beach City College**
 - Address: 4900 East Conant Street Building O2, Suite #108 Long Beach, CA 90808
 - Phone: 562-938-5020
 - **SBDC Hosted by PCR Business Finance**
 - Address: 3255 Wilshire Boulevard, Suite #1501 Los Angeles, CA 90010
 - Phone: 213-674-2696
 - **SBDC Hosted by Pasadena City College**
 - Address: 3035 East Foothill Boulevard, Room #122 Pasadena, CA 91107
 - Phone: 626-585-3105
 - **SBDC Hosted by El Camino College**
 - Address: 13430 Hawthorne Boulevard Hawthorne, CA 90250
 - Phone: 310-225-8277



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Federal Programs

SBA Business Resource Partners around the country provide training, opportunities, and funding to communities in their local area.

- **[Small Business Development Centers \(SBDCs\)](#)** provide entrepreneurial training and counseling
- **[SCORE Business Mentors](#)** connect you with a business mentor
- **[Veterans Business Outreach Center \(VBOC\)](#)** provides support to start or grow your business
- **[Women's Business Centers](#)** provide training, counseling, and resources to women-owned businesses

Small Business Loans from the U.S. Small Business Administration (SBA)

SBA offers a variety of **[loan programs](#)** to assist small businesses, ranging from micro loans of up to \$50,000 to bank loans of up to \$5 million guaranteed by the SBA. Applicants may apply online, receive additional disaster assistance information and download applications at **disasterloanassistance.sba.gov**. Applicants may also call SBA's Customer Service Center at (800) 659 - 2955 for more information on SBA assistance.

Economic Injury Disaster Loan | Hardship Accommodation Plan

SBA is offering a Hardship Accommodation Plan for borrowers experiencing short-term financial challenges. Borrowers eligible for this plan may make reduced payments for a six-month period, with the option to renew after the plan concludes. Interest will continue to accrue, which may increase (or create) a balloon payment due at the end of the loan term. To learn more, please visit **sba.org**.



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